

Gale Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Gale Interactives

Report Date: 3/14/2022

Product Description: Gale Interactive introduces interactive 3-D models to college-level course study, creating an immersive experience meant to enhance traditional text-based instruction. Anatomy students can deep dive into specific systems or regions of the body. Users can explore 3-D models by zooming in, rotating, and dissecting them.

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Notes:

Evaluation Methods Used:

Automated Testing: Axe automated plugin has been used for initial scanning of different pages present in the application.

Manual Testing: This report has been generated based on the tests conducted via a paired testing methodology involving two testers, one of them is a non-sighted and the other is a sighted accessibility expert. The tools which have been used for testing are Freedom Scientific JAWS 2022, NVDA 2021, VoiceOver and Paciello Group's Color Contrast Analyzer.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs: Not Applicable	Web: For most of the instances, where images/ icons are used to convey some meaningful information, these are accompanied with equivalent text alternatives for the screen reader users. However, there is an exception where an alternative text is not provided for the images available on the Help page. Electronic Docs: NA
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable	Web: There is no audio-only and video-only content available in the application. Electronic Docs: NA
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable	Web: There is no audiovisual media presentation available in the application. Electronic Docs: NA
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable	Web: There is no audiovisual media presentation available in the application. Electronic Docs: NA
1.3.1 Info and Relationships (Level A) Also applies to:	Web: Partially Supports	Web: The screen reader properly identifies most of the

Criteria	Conformance Level	Remarks and Explanations
<p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Not Applicable</p>	<p>information available in the application. Visually impaired users are easily able to perceive the relationships between a particular element and its role. However, there are a few exceptions where visually impaired users have difficulties in understanding the information and its corresponding relationship.</p> <p>Few Exceptions:</p> <ol style="list-style-type: none"> 1. Homepage > No region is defined to mark the carousel section on the page for the screen reader users. 2. Activity Page > Screen reader identifies Previous/Next slide button twice when these are in disabled state. 3. Activity Page > The label of the "Previous slide" button has typo error. <p>Electronic Docs: NA</p>
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Not Applicable</p>	<p>Web: For most of the instances, the screen reader reads the content present in the application in a meaningful sequence using arrow keys that preserve the meaning and context for visually impaired users. However, there is an exception, where the information is given in an illogical sequence, which directly affects the meaning and context.</p> <p>Exception:</p> <ol style="list-style-type: none"> 1. Activity Page > The main heading of the page is

Criteria	Conformance Level	Remarks and Explanations
		after the activity which makes reading order illogical for the screen reader users. Electronic Docs: NA
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs: Not Applicable	Web: For most of the instances, instructions available in the application do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound. However, there is an exception where information is based upon shape and location of the elements only. Exception: <ol style="list-style-type: none"> Help > Navigating through an activity (heading) > Information on the table is based only on the shape and the location of the elements. Electronic Docs: NA
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable	Web: Wherever color is used to convey some meaningful information, it is accompanied with an alternative that does not rely on color to interpret the same information. Electronic Docs: NA
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable	Web: There is no such audio available in the application, which plays automatically as soon as the page is launched. Electronic Docs: NA
2.1.1 Keyboard (Level A) Also applies to:	Web: Partially Supports	Web: Application has many interactive user interface components like buttons, links, and most of these

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Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Electronic Docs: Not Applicable	elements are operable using a keyboard for screen reader/ keyboard users. However, there are a few instances where it is difficult for screen reader/ keyboard-only users to access some of these elements using a keyboard. Few Exceptions: <ol style="list-style-type: none"> 1. [Global] Activity Page > The mouse hover tooltips associated with the different buttons are not accessible for keyboard-only users. 2. Activity page > Drag callout button/functionality is not accessible for keyboard-only users. 3. Activity Page > Question 3 > Drag and Drop activity is inaccessible for the screen reader users and keyboard only users. Electronic Docs: NA
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable	Web: Keyboard focus does not trap anywhere in the application. Electronic Docs: NA
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable	Web: There is no such functionality/activity available in the application which has time limit. Electronic Docs: NA
2.2.2 Pause, Stop, Hide (Level A)	Web: Does not Support	Web: Application has one auto-updating carousel on the

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Not Applicable	<p>Homepage, however, there is no mechanism available to pause/stop this dynamic update.</p> <p>Electronic Docs: NA</p>
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p>	<p>Web: There is no flashing / blinking content present anywhere in the application.</p> <p>Electronic Docs: NA</p>
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Does not Support</p> <p>Electronic Docs: Not Applicable</p>	<p>Web: “Skip to main content” link is not available on any of the page of the application to bypass the repetitive block of header content.</p> <p>Electronic Docs: NA</p>
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p>	<p>Web: Meaningful page title is available for all the pages in the application.</p> <p>Electronic Docs: NA</p>
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Not Applicable</p>	<p>Web: Although the focus order is moving in a correct sequence on majority of instances. Yet, it has been observed that while interacting with few elements, the focus does not shift directly to the updated content.</p> <p>Few Exceptions:</p> <ol style="list-style-type: none"> Homepage > Screen reader focus moves to the top of the page on expanding/collapsing "Refine by Category" button.

Criteria	Conformance Level	Remarks and Explanations
		<p>2. Activity page >Focus does not remain on the same element on selecting the theatre view button.</p> <p>3. Activity page > Help > Start tour > Focus moves to the top of the page after interacting with the skip button.</p> <p>Electronic Docs: NA</p>
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Not Applicable</p>	<p>Web: Most of the links available in the application are provided with sufficient link text, which clearly describes the purpose/ target destination of these links. However, there is an exception where link text is unclear for the link on the Homepage.</p> <p>Exception: Homepage > Screen reader identifies an unclear link after the carousel.</p> <p>Electronic Docs: NA</p>
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p>	<p>Web: Application content is available in English language, and this language is programmatically defined using the lang = “en” attribute in the <html> tag on all the pages present in the application.</p> <p>Electronic Docs: NA</p>
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to: Revised Section 508</p>	<p>Web: Supports</p> <p>Electronic Docs: Not</p>	<p>Web: Application does not have any such feature / functionality, which initiate a change of context on</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Applicable	receiving keyboard focus. Electronic Docs: NA
3.2.2 On Input (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable	Web: Changing the setting of any user interface component does not automatically cause a change of context in the application. Electronic Docs: NA
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable	Web: Application has no such features where error occurs while performing any activity. Electronic Docs: NA
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable	Web: All the form fields available in the application are properly labelled with the meaningful text label. Electronic Docs: NA
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable	Web: Different elements are implemented using markup languages and start and end tags are properly used. Elements are nested according to their specifications, and do not contain duplicate attributes. Electronic Docs: NA
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 	Web: Partially Supports Electronic Docs: Not Applicable	Web: Application has many interactive elements like buttons, links, edit fields etc., which are provided with proper name, role, state, and value which helps screen reader user to know the actual purpose and nature of

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		<p>these components. However, there are some components where appropriate name, role and state are not defined for assistive technology users.</p> <p>Few Exceptions:</p> <ol style="list-style-type: none"> 1. Homepage > Screen reader identifies incorrect state of "Refine by Category" expandable/collapsible button. 2. Browse Activities > Filter by Category > The collapsed/expanded state of category links are defined by multiple means. 3. Activity Page > Help > Start Product Tour > Screen reader does not automatically read the updated slide content. <p>Electronic Docs: NA</p>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p>	<p>Web: There is no live audiovisual multimedia presentation available in the application.</p> <p>Electronic Docs: NA</p>

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable	Web: There is no audiovisual multimedia presentation available in the application. Electronic Docs: NA
<u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs: Not Applicable	Web: Application has a sufficient contrast ratio i.e., 4.5:1(For regular text) and 3:1 (For large text) for most of the color combinations used in the web pages. However, there is an exception where the color contrast ratio fails for one color combination. Exception: <ol style="list-style-type: none"> Activity page > Help > Start tour > Color contrast ratio fails for the text having foreground color white and background-color light green Electronic Docs: NA
<u>1.4.4 Resize text</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs: Not Applicable	Web: Most of the application content are easily operable and accessible after resizing the pages. However, there is an exception where content is not properly accessible at 200% browser zoom. Exception: <ol style="list-style-type: none"> Home page > At 200% browser zoom the "Discover now" gets truncated. Electronic Docs: NA
<u>1.4.5 Images of Text</u> (Level AA)	Web: Supports	Web:

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Not Applicable	<p>Images of text is not used in the application; regular text is used to achieve a particular visual presentation like a heading instead of images of text.</p> <p>Electronic Docs: NA</p>
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p>	<p>Web: The entire application consists of several pages, which can be accessed through header navigation, Browse Activities and “Search” feature.</p> <p>Electronic Docs: NA</p>
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Not Applicable</p>	<p>Web: Headings present in the application are descriptive enough to understand their purpose, and sufficient label is provided for the form fields throughout the application. However, there is an exception where labels of some UI elements are unclear.</p> <p>Few Exceptions:</p> <ol style="list-style-type: none"> Homepage > Screen reader identifies repetitive label for the previous/next carousel control. Activity Page > The label of Expand/Collapse button is unclear to the screen reader users. <p>Electronic Docs: NA</p>
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Not Applicable</p>	<p>Web: For most of the instances, a clear focus indicator appears when tab focus moves to the interactive user interface components available in the application. However, there are a few exceptions where focus</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		<p>indicator is not visible for some of such components.</p> <p>Few Exceptions:</p> <ol style="list-style-type: none"> Home Page> Tab focus is not visible on the "Refine by category " dropdown. Activity page > Tab focus is not visible on "theatre view and full-screen" buttons. <p>Electronic Docs: NA</p>
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p>	<p>Web: Whole content in the application is available in English language only. There is no such phrase available in any other secondary language.</p> <p>Electronic Docs: NA</p>
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p>	<p>Web: Repeated components are occurring in the same order on every page of the application, which helps users to predict the location of different web elements on each page.</p> <p>Electronic Docs: NA</p>
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p>	<p>Web: Elements that have the same functionality across multiple pages in the application have the same labels or same name.</p> <p>Electronic Docs: NA</p>
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to: Revised Section 508</p>	<p>Web: Not Applicable</p> <p>Electronic Docs: Not</p>	<p>Web: Application has no such features where error occurs while performing any activity.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Applicable	Electronic Docs: NA
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable	Web: This success criterion is related to legal commitment, financial data, etc. which involves serious risk, if no option is provided for user to review or revert the data before submission. However, this application does not have any such forms, where such risk is associated. Electronic Docs: NA

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.2.8 Media Alternative (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.2.9 Audio-only (Live) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.4.6 Contrast (Enhanced) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.4.7 Low or No Background Audio (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.4.8 Visual Presentation (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.4.9 Images of Text (No Exception) (Level AAA)	Web:	Web:

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
2.1.3 Keyboard (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.4.8 Location (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.3.5 Help (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	<p>Application provides good support for different screen readers like JAWS, NVDA and VoiceOver, with the help of which visually impaired users can easily navigate and operate the application. However, there are few exceptions where a screen reader user will have difficulties in perceiving/ understanding the information.</p> <p>Few Exceptions:</p> <ol style="list-style-type: none">1. Homepage > Screen reader identifies incorrect state of "Refine by Category" expandable/collapsible button.2. Browse Activities > Filter by Category > The collapsed/expanded state of category links are defined by multiple means.3. Homepage > No region is defined to mark the carousel section on the page for the screen reader users.4. Activity Page > Screen reader identifies Previous/Next slide button twice when these are in disabled state.

Criteria	Conformance Level	Remarks and Explanations
302.2 With Limited Vision	Partially Supports	<p>Application has good support for low vision users as the color contrast ratio of all the text elements is equal to or greater than standard ratio 4.5:1, and 3:1 for other active UI components. Moreover, most of the content is readable and operable at 200% browser zoom. However, there are a few exceptions, where low vision users face difficulty in accessing the content available in the application at 200%.</p> <p>Few Exceptions:</p> <ol style="list-style-type: none"> 1. Activity page > Help > Start tour > Color contrast ratio fails for the text having foreground color white and background-color light green 2. Home page >At 200% browser zoom the "Discover now" gets truncated.
302.3 Without Perception of Color	Supports	Application provides good support for color blind users. Wherever color is used to convey some meaningful information, it is accompanied with an alternative that does not rely on color to interpret the same information.
302.4 Without Hearing	Not Applicable	There is no multimedia content available in the application.
302.5 With Limited Hearing	Not Applicable	There is no multimedia content available in the application.
302.6 Without Speech	Not Applicable	Speech is not required to complete any task or activity.
302.7 With Limited Manipulation	Not Applicable	There are no such complicated keyboard actions required in the application to perform any task, which requires simultaneous actions or fine motor control.
302.8 With Limited Reach and Strength	Partially Supports	Application has many interactive user interface components like buttons, links, form fields etc. and most of these elements

Criteria	Conformance Level	Remarks and Explanations
		<p>are operable using a keyboard for screen reader/ keyboard users. However, there are a few exceptions, where it is difficult for keyboard only user to access some of the information using a keyboard.</p> <p>Few Exceptions:</p> <ol style="list-style-type: none"> 1. [Global] Activity Page > The mouse hover tooltips associated with the different buttons are not accessible for keyboard-only users. 2. Activity page > Drag callout button/functionality is not accessible for keyboard-only users. 3. Activity Page > Question 3 > Drag and Drop activity is inaccessible for the screen reader users and keyboard only users.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	<p>Many features on the website have good support for user with cognitive disabilities for following reasons:</p> <ol style="list-style-type: none"> 1. Website does not have any multimedia, which plays automatically and confuses the user. 2. Website does not have any flashing object, which causes seizure. <p>However, there is an exception on the Homepage, where auto-updating carousel is available without any pause/stop mechanism.</p>

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>402 Closed Functionality</u>	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen		
402.2.2 Transactional Outputs		
402.2.3 Speech Delivery Type and Coordination		
402.2.4 User Control		
402.2.5 Braille Instructions		
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening		
402.3.2 Non-private Listening		
402.4 Characters on Display Screens		
402.5 Characters on Variable Message Signs		
<u>403 Biometrics</u>	Heading cell – no response required	Heading cell – no response required
403.1 General		
<u>404 Preservation of Information Provided for Accessibility</u>	Heading cell – no response required	Heading cell – no response required
404.1 General		
<u>405 Privacy</u>	Heading cell – no response required	Heading cell – no response required
405.1 General		
<u>406 Standard Connections</u>	Heading cell – no response required	Heading cell – no response required
406.1 General		
<u>407 Operable Parts</u>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast		
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible		
407.3.2 Alphabetic Keys		
407.3.3 Numeric Keys		
407.4 Key Repeat		
407.5 Timed Response		
407.6 Operation		

Criteria	Conformance Level	Remarks and Explanations
407.7 Tickets, Fare Cards, and Keycards		
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane		
407.8.1.1 Vertical Plane for Side Reach		
407.8.1.2 Vertical Plane for Forward Reach		
407.8.2 Side Reach		
407.8.2.1 Unobstructed Side Reach		
407.8.2.2 Obstructed Side Reach		
407.8.3 Forward Reach		
407.8.3.1 Unobstructed Forward Reach		
407.8.3.2 Obstructed Forward Reach		
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach		
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach		
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility		
408.3 Flashing		
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General		
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General		
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General		
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones		
412.2.2 Volume Gain for Non-Wireline ICT		
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets		
412.3.2 Wireline Handsets		
412.4 Digital Encoding of Speech		

Criteria	Conformance Level	Remarks and Explanations
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID		
412.7 Video Communication		
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability		
412.8.2 Voice and Hearing Carry Over		
412.8.3 Signal Compatibility		
412.8.4 Voice Mail and Other Messaging Systems		
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions		
413.1.2 Pass-Through of Closed Caption Data		
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners		
414.1.2 Other ICT		
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls		
415.1.2 Audio Description Controls		

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG 2.0 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features		
502.2.2 No Disruption of Accessibility Features		
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information		
502.3.2 Modification of Object Information		
502.3.3 Row, Column, and Headers		

Criteria	Conformance Level	Remarks and Explanations
502.3.4 Values		
502.3.5 Modification of Values		
502.3.6 Label Relationships		
502.3.7 Hierarchical Relationships		
502.3.8 Text		
502.3.9 Modification of Text		
502.3.10 List of Actions		
502.3.11 Actions on Objects		
502.3.12 Focus Cursor		
502.3.13 Modification of Focus Cursor		
502.3.14 Event Notification		
502.4 Platform Accessibility Features		
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences		
503.3 Alternative User Interfaces		
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls		
503.4.2 Audio Description Controls		
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion		
504.2.2 PDF Export		
504.3 Prompts		
504.4 Templates		

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	There is an Accessibility link present in the footer section where all the information regarding accessibility and compatibility of the application is provided.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Since the application provides information in the digital medium therefore: it allows user to access the 'Support Services' feature for further help regarding the digital content and documentation. There is no such requirement of alternate formats for non-electronic support documentation as support services are available electronically.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	There is an Accessibility link present in the footer section where all the information regarding accessibility and compatibility of the application is provided. In addition, users can call or email to customer support regarding any other information.
603.3 Accommodation of Communication Needs	Supports	There is an Accessibility link present in the footer section, which provides the information regarding the customer support or any other accessibility documentations. User can e-mail or call Customer Service regarding any assistance that they may require.